

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code	155130
<015> Study Area Name	VERIZON NEW YORK
<020> Program Year	2014
<030> Contact Name: Person USAC should contact with questions about this data	Alan J. Buzacott
<035> Contact Telephone Number: Number of the person identified in data line <030>	202-515-2595
<039> Contact Email Address: Email of the person identified in data line <030>	alan.buzacott@verizon.com

ANNUAL REPORTING FOR ALL CARRIERS			54.313 Completion Required	54.422 Completion Required
(check box when complete)				
<100> Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<200> Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<210> <input type="checkbox"/> <-- check box if no outages to report				
<300> Unfulfilled Service Requests (voice)	<input type="text" value="0"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<310> Detail on Attempts (voice)	155130ny310 (attach descriptive document)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<320> Unfulfilled Service Requests (broadband)		<input type="checkbox"/>	<input type="checkbox"/>	
<330> Detail on Attempts (broadband)	(attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>	
<400> Number of Complaints per 1,000 customers (voice)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<410> Fixed	<input type="text"/>			
<420> Mobile	<input type="text"/>			
<430> Number of Complaints per 1,000 customers (broadband)		<input type="checkbox"/>	<input type="checkbox"/>	
<440> Fixed	<input type="text"/>			
<450> Mobile	<input type="text"/>			
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<510> 155130ny510	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<600> Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<610> 155130ny610	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<700> Company Price Offerings (voice)	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>	
<710> Company Price Offerings (broadband)	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>	
<800> Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<900> Tribal Land Offerings (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	(if yes, complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<1000> Voice Services Rate Comparability	(check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>	
<1010> <input type="text"/>	(attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>	
<1100> Terrestrial Backhaul (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	(if not, check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<1110>	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>	
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<2005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>	(check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>
<3005>	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>

**(100) Service Quality Improvement Reporting
Data Collection Form**

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<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com
<110>	Has your company received its ETC certification from the FCC?	(yes / no) <input type="radio"/> <input checked="" type="radio"/>
	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5	
<111>	year plan" filed with the FCC?	(yes / no) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

- <112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

 Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
 <114> Report how much universal service (USF) support was received
 <115> How (USF) was used to improve service quality
 <116> How (USF) was used to improve service coverage
 <117> How (USF) was used to improve service capacity
 <118> Provide an explanation of network improvement targets not met in the prior calendar year.

<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>

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-- See attached worksheet --

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1/1/2013	

-- See attached worksheet	
--	

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**(800) Operating Companies
Data Collection Form**

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<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com
<810>	Reporting Carrier	Verizon New York Inc.
<811>	Holding Company	
<812>	Operating Company	Verizon New York Inc.

[illegible]

**(900) Tribal Lands Reporting
Data Collection Form**

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<910> Tribal Land(s) on which ETC Serves

Please see attached PDF for a list of tribal lands within the serving area for study area code 115130.

<920> Tribal Government Engagement Obligation

155130ny900

Name of Attached Document (.pdf)

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions;
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select (Yes,No, NA)
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

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Please check this box to confirm no terrestrial backhaul
 <1120> options exist within the supported area pursuant to § 54.313(G)

☐

Please check this box to confirm the reporting carrier offers
 <1130> broadband service of at least 1 Mbps downstream and 256 kbps
 upstream within the supported area pursuant to § 54.313(G)

☐

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

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<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of attached document (.pdf)

<1220> Link to Public Website

HTTP www22.verizon.com/tariffs/

"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒

<1222> Details on the number of minutes provided as part of the plan, ☒

<1223> Additional charges for toll calls, and rates for each such plan. ☒

(2000) Price Cap Carrier Additional Documentation

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Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

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CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

- <2010> 2nd Year Certification {47 CFR § 54.313(b)(1)}
- <2011> 3rd Year Certification {47 CFR § 54.313(b)(2)}

☐
☐
Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}

- <2012> 2013 Frozen Support Certification
- <2013> 2014 Frozen Support Certification
- <2014> 2015 Frozen Support Certification
- <2015> 2016 and future Frozen Support Certification

☒
☐
☐
☐
Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

- <2016> Certification Support Used to Build Broadband

☐
Connect America Phase II Reporting {47 CFR § 54.313(e)}

- <2017> 3rd year Broadband Service Certification
- <2018> 5th year Broadband Service Certification
- <2019> Interim Progress Certification
- <2020> Please check the box to confirm that the attached PDF , on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.
- <2021> Interim Progress Community Anchor Institutions

☐
☐
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Name of Attached Document Listing Required Information

(3000) Rate Of Return Carrier Additional Documentation

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CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

Progress Report on 5 Year Plan

(3010)	Milestone Certification (47 CFR § 54.313(f)(1)(ii)) Please check this box to confirm that the attached PDF , on line 3012,	Name of Attached Document Listing Required Information	<input type="checkbox"/>
(3011)	contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.		
(3012)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	Name of Attached Document Listing Required Information	<input type="checkbox"/>
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}		<input type="checkbox"/> (Yes/No)
(3014)	If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:		<input type="checkbox"/> (Yes/No)
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		<input type="checkbox"/>
(3016)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	
(3018)	If the response is no on line 3014, Is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains :		<input type="checkbox"/> (Yes/No)
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications		<input type="checkbox"/>
(3020)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3021)	Management letter issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:		<input type="checkbox"/>
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,		<input type="checkbox"/>
(3023)	Underlying information subjected to a review by an independent certified public accountant		<input type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.		<input type="checkbox"/>
(3025)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	

**Certification - Reporting Carrier
Data Collection Form**

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TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	VERIZON NEW YORK
Signature of Authorized Officer:	CERTIFIED ONLINE Date 10/11/2013
Printed name of Authorized Officer:	Robert Mutzenback
Title or position of Authorized Officer:	Assistant Controller
Telephone number of Authorized Officer:	908-559-3924
Study Area Code of Reporting Carrier:	155130 Filing Due Date for this form: 10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

**Certification - Agent / Carrier
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TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent or Employee of Agent: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Printed name of Authorized Agent or Employee of Agent: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

(200) Service Outage Reporting (Voice)
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<039> Contact Email Address - Email Address of person identified in data line <030> alan.buzacott@verizon.com
<220>

<a>	<b1>	<b2>	<b3>	<b4>	<c1>	<c2>	<d>	<e>	<f>	<g>	<h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures

(200) Service Outage Reporting (Voice)**Data Collection Form**

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<220>

<a>	<b1>	<b2>	<b3>	<b4>	<c1>	<c2>	<d>	<e>	<f>	<g>	<h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures

(200) Service Outage Reporting (Voice)
Data Collection Form

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<220>

<a>	<b1>	<b2>	<b3>	<b4>	<c1>	<c2>	<d>	<e>	<f>	<g>	<h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures

(800) Operating Companies**Data Collection Form**

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<810>	Reporting Carrier	Verizon New York Inc.
<811>	Holding Company	
<812>	Operating Company	Verizon New York Inc.

<813>	<a1>	<a2>	<a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	Verizon New England Inc.	115112	Verizon
	Verizon New England Inc.	585114	Verizon
	Verizon New York Inc.	155130	Verizon
	Verizon New Jersey Inc.	165120	Verizon
	Verizon Pennsylvania LLC	175000	Verizon
	Verizon North LLC	170169	Verizon
	Verizon North LLC	170170	Verizon
	Verizon North LLC	170201	Verizon
	Verizon Maryland Inc.	185030	Verizon
	Verizon Virginia LLC	195040	Verizon
	Verizon Florida LLC	210328	Verizon
	Verizon Delaware LLC	565010	Verizon
	Verizon Washington D.C. Inc.	575020	Verizon
	Verizon California Inc.	542319	Verizon
	Verizon California Inc.	542302	Verizon
	GTE Southwest d/b/a Verizon Southwest	442080	Verizon
	GTE Southwest d/b/a Verizon Southwest	442154	Verizon
	Verizon South Inc.	190233	Verizon
	Verizon South Inc.	190479	Verizon
	Verizon South Inc.	230864	Verizon
	MCImetro Access Transmission Services LLC	449007	Verizon
	RSA 7 Limited Partnership	359070	Verizon
	Iowa 8 Monona Limited Partnership	359071	Verizon

(800) Operating Companies	FCC Form 481
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July 2013

Verizon has identified no service order requests for voice service that were unfulfilled. Verizon does not include as unfulfilled service requests those requests for service outside its ILEC footprint.

Requests for residential voice service in new developments are handled on a case by case basis. In general, Verizon will first evaluate whether the site is eligible for fiber deployment. If so, fiber will be extended to the new development. If a copper extension is required, developers are given the option to pay for Verizon copper extensions into new phases of development. If the developer declines to extend services, Verizon does not place facilities for new growth in the development. Verizon adheres to relevant state regulations, if any.

Date: 10/9/2013

Name of companies covered by this Certification: Verizon - New York

I, Kevin Service, certify that I am an officer of each of the Verizon entities listed above and, acting as an agent of these companies. Verizon has established operating procedures designed to comply with applicable consumer protection rules. Verizon is subject to service quality requirements in many states and complies with their related duties, which, depending on the state, may include periodic performance reporting, the implementation of improvement plans and monetary payments if the reported performance does not meet applicable standards.

Name of signatory: Kevin Service

Title of signatory: Region President, Northeast

Date: 10/9/2013

Name of companies covered by this Certification: Verizon - New York

I, Kevin Service, certify that I am an officer of the reporting carrier and that my responsibilities include ensuring compliance with the requirements of 47 CFR 54.202(a)(2) that the carrier be able to function in emergency situations. Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is generally able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations. I certify that the carrier is able to function in emergency situations as set forth in section 54.202(a)(2).

Name of signatory: Kevin Service

Title of signatory: Region President, Northeast

Brad W. Wright
Director – Regulatory Compliance



600 Hidden Ridge
Mail Code: E03H05
Irving, TX 75038

Phone 972 718-1740
brad.wright@verizon.com

October 15, 2013

Re: CY2012 Tribal Government Engagement - Annual Reporting Obligation Form 481, Line 900

Verizon has continued its program of Tribal Government Outreach in CY2012. This document memorializes the activities we have undertaken in fulfillment of the obligations that were established in the USF/ICC Transformation Order.

Verizon provides wireline service on or near federally recognized tribal lands in the states of California, Florida, Massachusetts, New York, and Rhode Island. In October 2012, Verizon sent meeting requests to each federally recognized tribe where Verizon is designated as an Eligible Telecommunication Carrier, encouraging face-to-face meetings between our executives and respective tribal leadership. These letters are included in Attachment A. In December 2012, Verizon sent a second round of letters to tribal leaders following-up on our offer to engage and encouraging participation from all tribes. These letters are also included in Attachment B.

The Oneida Tribe accepted Verizon's offer to meet. A collaborative engagement meeting was scheduled and subsequently held at the Oneida's Verona, NY offices on November 30, 2012. The Oneida Tribe was represented by Ray Hallbritter, CEO, while Verizon was represented by Jim Gerace, VP – Public Policy and David Lamendola, Director – Public Policy. The meeting was both constructive and engaging, touching on topics that included the telecommunication needs of the Oneida Nation, possible partnerships / grants, and future business opportunities.

In addition to the aforementioned engagement meeting, the CA Big Pine Paiute Tribe and the CA Karuk Tribe requested meetings with Verizon that were subsequently scheduled to occur in 2013. Those meetings will be detailed in Verizon's CY2013 annual report.

All statements of fact contained herein are true, complete, and correct to the best of my knowledge, and are made in good faith.

A handwritten signature in black ink, appearing to read "B Wright".

Bradley W. Wright
Director- Government Affairs

Attachment: A –Initial CY2012 Tribal Engagement Letters

Attachment: B –Subsequent CY2012 Tribal Engagement Letters

Attachment A



Jim Gerace
Vice President
State Government Affairs
New Jersey, New York & Connecticut

140 West Street, 30th Floor
New York, NY 10007

Phone 212 321-8140
Fax 212 791-0526
james.gerace@verizon.com

October 5, 2012

Ray Halbritter, Representative
Oneida Indian Nation
2037 Dream Catcher Plaza
Oneida, New York 13421

Dear Representative Halbritter:

I would like to invite you and senior Tribal government leaders to meet with an empowered executive from Verizon to review the current and proposed services that Verizon provides and to address any matters that you would like to discuss. The following agenda should provide an appropriate framework to facilitate a useful and productive discussion:

- Current and Proposed Services
- Service Procurement and Sustainability
- Opportunities for Working Together
- Tribal Licensing Requirements

We would like to schedule a meeting with you in the very near future at a location that is convenient for you and any other members of your tribal government that have an interest in participating in such a meeting. Please respond to Brad Wright at brad.wright@verizon.com, or at 972-718-1740 to finalize a meeting location and date. We look forward to forging a meaningful and beneficial relationship with you and your members.

I also wanted to be sure that you and your members are aware of a government assistance program known as tribal Lifeline or Native American Lifeline. The enhanced tribal Lifeline program was implemented by the Federal Communications Commission (FCC) and is available through local telephone companies like Verizon. Through this program, local service is available to qualified individuals for as low as \$1.00 per month. In addition, eligible individuals can also save up to \$100 on the cost of getting new phone service installed through the Link Up program.

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Food Stamps
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Family Assistance (TANF)
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Supplemental Security Income
Veteran's Disability Pension (non-service related)
Veteran's Surviving Spouse Pension (non-service related)

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We look forward to seeing you and your Tribal leaders soon.

Sincerely,

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Jim Gerace
Vice President
State Government Affairs
New Jersey, New York & Connecticut

140 West Street, 30th Floor
New York, NY 10007

Phone 212 321-8140
Fax 212 791-0526
james.gerace@verizon.com

October 5, 2012

Chief William Jacobs
Chief Samuel George
Cayuga Nation
P.O. Box 803
Seneca Falls, New York 13148

Dear Chiefs Jacobs and George:

I would like to invite you and senior Tribal government leaders to meet with an empowered executive from Verizon to review the current and proposed services that Verizon provides and to address any matters that you would like to discuss. The following agenda should provide an appropriate framework to facilitate a useful and productive discussion:

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Jim Gerace
Vice President
State Government Affairs
New Jersey, New York & Connecticut

140 West Street, 30th Floor
New York, NY 10007

Phone 212 321-8140
Fax 212 791-0526
james.gerace@verizon.com

October 5, 2012

Chief Irving Powless, Jr.
Onondaga Indian Nation
102 W. Conklin Avenue
Nedrow, New York 13120

Dear Chief Powless:

I would like to invite you and senior Tribal government leaders to meet with an empowered executive from Verizon to review the current and proposed services that Verizon provides and to address any matters that you would like to discuss. The following agenda should provide an appropriate framework to facilitate a useful and productive discussion:

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We look forward to seeing you and your Tribal leaders soon.

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Jim Gerace
Vice President
State Government Affairs
New Jersey, New York & Connecticut

140 West Street, 30th Floor
New York, NY 10007

Phone 212 321-8140
Fax 212 791-0526
james.gerace@verizon.com

October 5, 2012

Chief Ronald LaFrance, Jr., Chief Mark Garrow,
and Chief Randy Hart
Saint Regis Mohawk Tribe
412 State Route 37
Akwesasne, New York 13655

Dear Chiefs LaFrance, Garrow and Hart:

I would like to invite you and senior Tribal government leaders to meet with an empowered executive from Verizon to review the current and proposed services that Verizon provides and to address any matters that you would like to discuss. The following agenda should provide an appropriate framework to facilitate a useful and productive discussion:

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Fax 212 791-0526
james.gerace@verizon.com

October 5, 2012

Robert Odawi Porter
President
Seneca Nation of Indians
12837 Route 438
Irving, New York 14081

Dear President Porter:

I would like to invite you and senior Tribal government leaders to meet with an empowered executive from Verizon to review the current and proposed services that Verizon provides and to address any matters that you would like to discuss. The following agenda should provide an appropriate framework to facilitate a useful and productive discussion:

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New Jersey, New York & Connecticut

140 West Street, 30th Floor
New York, NY 10007

Phone 212 321-8140
Fax 212 791-0526
james.gerace@verizon.com

October 5, 2012

Chief Roger Hill
Tonawanda Band of Seneca
7027 Meadville Road
Basom, New York 14013

Dear Chief Hill:

I would like to invite you and senior Tribal government leaders to meet with an empowered executive from Verizon to review the current and proposed services that Verizon provides and to address any matters that you would like to discuss. The following agenda should provide an appropriate framework to facilitate a useful and productive discussion:

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Jim Gerace
Vice President
State Government Affairs
New Jersey, New York & Connecticut

140 West Street, 30th Floor
New York, NY 10007

Phone 212 321-8140
Fax 212 791-0526
james.gerace@verizon.com

October 5, 2012

Chief Leo Henry
Tuscarora Nation
2006 Mount Hope Road
Lewiston, New York 14092

Dear Chief Henry:

I would like to invite you and senior Tribal government leaders to meet with an empowered executive from Verizon to review the current and proposed services that Verizon provides and to address any matters that you would like to discuss. The following agenda should provide an appropriate framework to facilitate a useful and productive discussion:

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Jim Gerace
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New Jersey, New York & Connecticut

140 West Street, 30th Floor
New York, NY 10007

Phone 212 321-8140
Fax 212 791-0526
james.gerace@verizon.com

October 5, 2012

Chairperson Randy King
Shinnecock Nation
P.O. Box 5006
Southampton, New York 11969

Dear Chairperson King:

I would like to invite you and senior Tribal government leaders to meet with an empowered executive from Verizon to review the current and proposed services that Verizon provides and to address any matters that you would like to discuss. The following agenda should provide an appropriate framework to facilitate a useful and productive discussion:

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Attachment B



Jim Gerace
Vice President
State Government Affairs
New Jersey, New York & Connecticut

140 West Street, 30th Floor
New York, NY 10007

Phone 212 321-8140
Fax 212 791-0526
james.gerace@verizon.com

December 11, 2012

Chief Clint Halftown
Cayuga Nation
P.O. Box 803
Seneca Falls, New York 13148

Dear Chief Halftown:

I recently sent a letter letting you know that an executive team from Verizon would like to meet with your tribal leaders to review the services that Verizon offers and to address any matters that you would like to discuss. As of today, we have not received a response. We would like to again extend the invitation to meet at a date and location that is convenient for your Tribal government.

As I mentioned in my prior letter, we would recommend the following agenda as a framework to facilitate a useful and productive discussion:

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Please respond to Brad Wright at brad.wright@verizon.com or at 972-718-1740 to finalize a meeting location and date.

We look forward to meeting you and your Tribal leaders soon.

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Jim Gerace
Vice President
State Government Affairs
New Jersey, New York & Connecticut

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December 11, 2012

Chief Irving Powless, Jr.
Onondaga Indian Nation
3951 Route 11
Nedrow, New York 13120

Dear Chief Powless:

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- Opportunities for Working Together
- Tribal Licensing Requirements

Please respond to Brad Wright at brad.wright@verizon.com or at 972-718-1740 to finalize a meeting location and date.

We look forward to meeting you and your Tribal leaders soon.

Sincerely,

A handwritten signature in black ink, appearing to read "James Gerace".



Jim Gerace
Vice President
State Government Affairs
New Jersey, New York & Connecticut

140 West Street, 30th Floor
New York, NY 10007

Phone 212 321-8140
Fax 212 791-0526
james.gerace@verizon.com

December 11, 2012

Chief Ronald LaFrance, Jr., Chief Mark Garrow,
and Chief Randy Hart
Saint Regis Mohawk Tribe
412 State Route 37
Akwesasne, New York 13655

Dear Chiefs LaFrance, Garrow and Hart:

I recently sent a letter letting you know that an executive team from Verizon would like to meet with your tribal leaders to review the services that Verizon offers and to address any matters that you would like to discuss. As of today, we have not received a response. We would like to again extend the invitation to meet at a date and location that is convenient for your Tribal government.

As I mentioned in my prior letter, we would recommend the following agenda as a framework to facilitate a useful and productive discussion:

- Current and Proposed Services
- Service Procurement and Sustainability
- Opportunities for Working Together
- Tribal Licensing Requirements

Please respond to Brad Wright at brad.wright@verizon.com or at 972-718-1740 to finalize a meeting location and date.

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December 11, 2012

Robert Odawi Porter
President
Seneca Nation of Indians
12837 Route 438
Irving, New York 14081

Dear President Porter:

I recently sent a letter letting you know that an executive team from Verizon would like to meet with your tribal leaders to review the services that Verizon offers and to address any matters that you would like to discuss. As of today, we have not received a response. We would like to again extend the invitation to meet at a date and location that is convenient for your Tribal government.

As I mentioned in my prior letter, we would recommend the following agenda as a framework to facilitate a useful and productive discussion:

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Please respond to Brad Wright at brad.wright@verizon.com or at 972-718-1740 to finalize a meeting location and date.

We look forward to meeting you and your Tribal leaders soon.

Sincerely,

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james.gerace@verizon.com

December 11, 2012

Chief Roger Hill
Tonawanda Band of Seneca
7027 Meadville Road
Basom, New York 14013

Dear Chief Hill:

I recently sent a letter letting you know that an executive team from Verizon would like to meet with your tribal leaders to review the services that Verizon offers and to address any matters that you would like to discuss. As of today, we have not received a response. We would like to again extend the invitation to meet at a date and location that is convenient for your Tribal government.

As I mentioned in my prior letter, we would recommend the following agenda as a framework to facilitate a useful and productive discussion:

- Current and Proposed Services
- Service Procurement and Sustainability
- Opportunities for Working Together
- Tribal Licensing Requirements

Please respond to Brad Wright at brad.wright@verizon.com or at 972-718-1740 to finalize a meeting location and date.

We look forward to meeting you and your Tribal leaders soon.

Sincerely,

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New York, NY 10007

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Fax 212 791-0526
james.gerace@verizon.com

December 11, 2012

Chief Leo Henry
Tuscarora Nation
2006 Mount Hope Road
Lewiston, New York 14092

Dear Chief Henry:

I recently sent a letter letting you know that an executive team from Verizon would like to meet with your tribal leaders to review the services that Verizon offers and to address any matters that you would like to discuss. As of today, we have not received a response. We would like to again extend the invitation to meet at a date and location that is convenient for your Tribal government.

As I mentioned in my prior letter, we would recommend the following agenda as a framework to facilitate a useful and productive discussion:

- Current and Proposed Services
- Service Procurement and Sustainability
- Opportunities for Working Together
- Tribal Licensing Requirements

Please respond to Brad Wright at brad.wright@verizon.com or at 972-718-1740 to finalize a meeting location and date.

We look forward to meeting you and your Tribal leaders soon.

Sincerely,

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New York, NY 10007

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Fax 212 791-0526
james.gerace@verizon.com

December 11, 2012

Chairperson Randy King
Shinnecock Nation
P.O. Box 5006
Southampton, New York 11969

Dear Chairperson King:

I recently sent a letter letting you know that an executive team from Verizon would like to meet with your tribal leaders to review the services that Verizon offers and to address any matters that you would like to discuss. As of today, we have not received a response. We would like to again extend the invitation to meet at a date and location that is convenient for your Tribal government.

As I mentioned in my prior letter, we would recommend the following agenda as a framework to facilitate a useful and productive discussion:

- Current and Proposed Services
- Service Procurement and Sustainability
- Opportunities for Working Together
- Tribal Licensing Requirements

Please respond to Brad Wright at brad.wright@verizon.com or at 972-718-1740 to finalize a meeting location and date.

We look forward to meeting you and your Tribal leaders soon.

Sincerely,

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Fax 212 791-0526
james.gerace@verizon.com

December 11, 2012

Chief Henry Wallace
Unkechaug Indian Nation
207 Poospatuck Lane
Mastic, New York 11950

Dear Chief Wallace:

I would like to invite you and senior Tribal government leaders to meet with an empowered executive from Verizon to review the current and proposed services that Verizon provides and to address any matters that you would like to discuss. The following agenda should provide an appropriate framework to facilitate a useful and productive discussion:

- Current and Proposed Services
- Service Procurement and Sustainability
- Opportunities for Working Together
- Tribal Licensing Requirements

We would like to schedule a meeting with you in the very near future at a location that is convenient for you and any other members of your tribal government that have an interest in participating in such a meeting. Please respond to Brad Wright at brad.wright@verizon.com, or at 972-718-1740 to finalize a meeting location and date. We look forward to forging a meaningful and beneficial relationship with you and your members.

I also wanted to be sure that you and your members are aware of a government assistance program known as tribal Lifeline or Native American Lifeline. The enhanced tribal Lifeline program was implemented by the Federal Communications Commission (FCC) and is available through local telephone companies like Verizon. Through this program, local service is available to qualified individuals for as low as \$1.00 per month. In addition, eligible individuals can also save up to \$100 on the cost of getting new phone service installed through the Link Up program.

To qualify for the program in New York State an individual must:

1. Be a resident of a federally-recognized reservation; and
2. Receive assistance from one of the following programs (or be income-eligible for one of the programs):

Bureau of Indian Affairs General Assistance

Tribally-Administered Temporary Assistance for Needy Families

Head Start (if income eligibility criteria are met)

National School Lunch Program (free lunch program)

Medicaid

Food Stamps

Federal Public Housing Assistance (Section 8)

Family Assistance (TANF)

Safety Net Assistance

Home Energy Assistance Program

Supplemental Security Income

Veteran's Disability Pension (non-service related)

Veteran's Surviving Spouse Pension (non-service related)

The Lifeline program is limited to one discount per household. Therefore, customers are required to certify and agree that no other member of the household is receiving Lifeline service from Verizon or another communications provider. Consumers who willfully make false statements in order to obtain the benefit can be punished by fine, imprisonment, or may be barred from the program.

To order tribal Lifeline in your area, you may download an application for Lifeline service at www.verizon.com/lifeline or contact Verizon at 1 800 VERIZON. To find out more information, you may also call the Universal Service Administration Company (USAC) which administers Lifeline for the FCC by calling (888) 641-8722 or by accessing their website at www.LifelineSupport.org.

We look forward to seeing you and your Tribal leaders soon.

Sincerely,

A handwritten signature in black ink, appearing to read "James L. Hume". The signature is fluid and cursive, with the first name "James" being the most prominent part.